1. Maintained flexible schedule and responded to after-hours and weekend emergencies.
2. Enhanced availability of infrastructure through enterprise-wide planning, thorough testing, efficient implementation and comprehensive support.
3. Optimized system security and performance with proactive changes such as [Type] and [Type].
4. Analyzed complex project server issues and worked on large enterprise and business-critical applications.
5. Designed and evaluated WAN and LAN connectivity technologies.
6. Monitored networks and network devices to resolve technical problems quickly.
7. Made recommendations regarding information technology infrastructure overhauls.
8. Resolved issues and escalated problems with knowledgeable support and quality service.
9. Led server infrastructure development, quality assurance, staging and production systems.
10. Planned and implemented [Type] upgrades to system hardware and software, resulting in [Result].
11. Collaborated with [department or management] to achieve [result].
12. Diagnosed and executed resolution for all network and server issues.
13. Standardized job tasks and trained junior team members on industry best practices and standards.
14. Performed network security design and integration duties.
15. Implemented, developed and tested installation and update of file servers, print servers and application servers in all departments.
16. [Type] hardware proficiency
17. Devoted special emphasis to punctuality and worked to maintain outstanding attendance record, consistently arriving to work ready to start immediately.
18. Identified issues, analyzed information and provided solutions to problems.
19. Developed and maintained courteous and effective working relationships.
20. Completed [task] to ensure compliance with relevant [type] regulations.